

## Thank you for considering the finest stone bathtubs from Lux4home™

We have been in this business for over 15 years. Over this period, we gained invaluable experience in the field of natural stone which we would like to share with you now - before the purchase. Not after. You may have heard that even a personal visit in Indonesia does not guarantee getting the level of quality that you expect and you are convinced about. It all boils down to the cultural difference, attitude towards business and seeking opportunities by dishonest local sales agents. We respect the entirety of Indonesian culture, nevertheless something very obvious for our culture may look drastically different from the Indonesian perspective. That is the reason why numerous clients has chosen our services - we provide only the European quality. Some of them made this decision after they initially tried unprofessional and inexpensive suppliers. Below we have gathered some of the most bizarre and astounding examples of the bathtubs sold by untrustworthy providers...



Microcracks. They are caused either by the stone material damage or wrong production method. Unfortunately, it only reveals after the bathtub is filled with water. As a result of this issue, the water slowly leaks out of the bathtub. The bathtubs may even break apart in the long term.





These bathtubs were clearly hit on the outside which ruins the overall aesthetics of the product. Some people received an explanation that the damage happened during the transport. Some were left with no explanation. All of them, however, were rightfully disappointed

One of the customers received a bathtub where the drain hole was finished with an adhesive mortar or concrete. It was not suitable to be installed, not to mention to be used in comfort. The glued fragment was rough and it constantly soaked water which is never good for a stone.





Some of the problems may only be identified only after the bathtub is being installed in its destination. Common issues include:

- Uneven external surface of the bottom. If the surface level variation is below 2 centimetres, the bathtub is well levelled. If, however, the difference between one end and the other is over 5 centimetres, it is impossible for the bathtub to drain the water out appropriately.
- The outside bottom of the bathtub does not have a carved slot for a drain box. In many cases, the bathtub is disqualified to be installed. This issue often cannot be revealed at the factory, due to the product's weight.



The middle of the the internal bottom was covered in transparent varnish (a type of paint that imitate the high polishing). It then started to come off leaving the surface rough and easy to soak water. Proper polishing takes time, therefore some suppliers skip this process by applying varnish. Through the miracle of time, however, the spell is broken and the true nature is always unravelled. Nothing is more reliable than the appropriate polishing.



In this case, the inner surface of the marble bathtub was polished, but very badly. The users were at risk to be scratched by the uneven surface. Not to mention that everyone wants to get comfortable in such a bathtub. Covering the surface with glue or adhesive mortar will not do, the bathtub will still slowly soak water in the course of time.



The drain was not the lowest point of the bathtub, hence the water was collecting just before the drain. This water will never drain out by itself - it either has to vaporize or be wiped off. It may just be a minor inconvenience, but if the defect is bigger it will more likely be frustrating.

The bottom thickness of the bathtub tends to be big, which makes it impossible to install a standard drain pipe. On the other hand, the bottom cannot be too thin, as it has to withstand the weight of the water and users. 98% of standard drain drain pipes are too short for regular Indonesian bathtubs. Our bathtubs do not have this problem.



The drain hole on the left is not finished properly and may reveal problems with soaking too much water. That may badly influence the entire bathtub. The water is always flowing in that part, and we always polish it with close attention.



Drain hole diameter. Every region of the world uses different drainage standards - European drain holes are different than American which are different than Australian. Once you receive the bathtub with a wrong drain size, it may be impossible to connect it to the sewer system.

Rest assured about our quality. We delivered our bathtubs to dozens of private and commercial projects. You can find our bathtubs in every continent, except for Antarctica. We are confident there is no other supplier who can provide so many pictures coming straight from the installation sites

